Explore the diversity of IT jobs

1. **Quality Assurance**: It refers to the administrative and procedural operations in a quality system to ensure that a product, service, or activity's objectives and goals are met.
2. **Responsibility**: Hold yourself responsible for maintaining your personal and professional relationships.
3. **Creativity:** Break up your normal, routine decisions. Collaborate with new colleagues at work or discover a random activity to do with your family.
4. **Technical** : having special and usually practical knowledge especially of a mechanical or scientific subject.
5. **RBA** : Run book Automatiction
6. **CRM** : Customer relationship management
7. **A ticketing system** is a help desk software program use to process, manage, and track customer issues from submission to resolution.
8. **Omnichannel experience design is** an approach to user experience that focuses on the overall quality of interaction between customer and brand , not just a specific kind of exchange on a single channel.
9. **SaaS**: software as a service.
10. **CSAT** : Customer satisfaction score.
11. **CS:** This is a general abbreviation for customer service
12. **Internet TV**: is the video streaming of licensed professional content (typically TV shows, live events and movies).
13. **Software development**: Software developers are responsible for creating and maintaining software applications.
14. **Information security**: Information security analysts protect computer systems and networks from unauthorized access, use, disclosure, disruption, modification, or destruction.
15. **Data science**: Data scientists collect, analyze, and interpret large amounts of data to help businesses make better decisions.
16. **Web development**: Web developers design, develop, and maintain websites.
17. **Cybersecurity**: Cybersecurity professionals protect computer systems and networks .
18. **Development**: In the development phase, the software is coded.
19. **Maintenance**: In the maintenance phase, the software is updated and bug fixes are applied.
20. **Deployment**: In the deployment phase, the software is released to production.